

TeamVaccine

Vaccine Passport Frequently Asked Questions

Starting on September 22 2021, to enter certain places or businesses, you need to show proof of vaccination **AND** proof of identity. You must also receive your final dose of the COVID-19 vaccine at least 14 days before providing the proof of being fully vaccinated.

For more information, please go to: <https://covid-19.ontario.ca/proof-covid-19-vaccination>

What counts as Proof of Vaccination?

Any of the following can be used for proof of vaccination:



Digital Vaccine Receipt

A digital vaccine receipt emailed to you after your vaccination.

TIP: Search your inbox for an email from covaxon@ontario.ca



Printed Vaccine Receipt

A printed vaccine receipt that was given to you after your vaccination, or the emailed copy you printed out



Downloaded Vaccine Receipt

A vaccine receipt you downloaded from Ontario's Provincial Booking Portal: <https://covid19.ontariohealth.ca/>



Mailed Vaccine Receipt

A vaccine receipt that was mailed to you by request after calling the Provincial hotline 1-833-943-3900 (or mailed to a trusted friend, family member or organization)



Signed Vaccine Receipt

A vaccine receipt signed by an Indigenous Health Provider



Out of Province Vaccine Receipt

A vaccine receipt from outside of Ontario that shows that you are fully vaccinated against COVID-19

Don't forget, you will also need to show Proof of Identity which includes any of the following:

- A birth certificate **from any country** (it does not have to be from Canada)
- A driver's license **from any country** (it does not have to be from Canada)
- A government-issued identification card, such as a health card (it does not have to be from Canada)
- A passport **from any country** (it does not have to be from Canada)
- A citizenship card **from any country** (it does not have to be from Canada)
- A Permanent Resident (PR) card
- An Indian Status Card or Indigenous Membership Card

Your proof of identity must show your name and date of birth. It does **NOT** need to show your photo.

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Where do I NEED to show my vaccine receipt and proof of identity?

Most non-essential settings, such as:

- Meeting and event spaces (e.g. conference centres)
- Places that serve food, drinks and have a dance floor (e.g. nightclubs, resto-clubs)
- When dining indoors at restaurants or bars
- Sports and recreation facilities (e.g. fitness centres, waterparks)
- Casinos, bingo halls and gaming centres
- Concert venues, theatres and cinemas
- Racing venues
- Bathhouses, sex clubs, and strip clubs
- Where commercial film and TV productions take place with studio audiences

*Where do I **NOT** need to show my vaccine receipt and proof of identity?*

- Accessing an indoor area of certain settings to only:
 - use the bathroom
 - access an outdoor area that can only be accessed by going indoors
 - make a retail purchase
 - place, pick up, or pay for an order (e.g. going to a fast food restaurant without dining in)
 - make a bet or pick up winnings at a race track
 - purchase an admission
 - for health and safety reasons
- If you are under the age of 12
- If you are under the age of 18 and are entering a sports or recreational facility to only participate in an organized sport
- Have a valid document from a doctor or nurse practitioner saying you have a medical exemption from full COVID-19 vaccination
- Attending an indoor gathering for a funeral, wedding service or ceremony as long as you provide proof of a negative antigen test administered within the previous 48 hours (until October 12)

Can I get my vaccine receipt without a health card?

Yes! You do not need a health card to GET your vaccine receipt.

If you do not have a green OHIP health card, you can still download or print a vaccine receipt from Ontario's Provincial Booking Portal by:

- First, contact your local public health unit to verify your identity and receive a COVID ID at <https://www.phdapps.health.gov.on.ca/PHULocator/Default.aspx>
 - When calling, provide as much personal information as you can (e.g. name, date of birth, email address, and the date and location where you received your vaccine)
- Next, call the Provincial Vaccine Contact Centre at [1-833-943-3900](tel:1-833-943-3900) for them to email you a copy of your receipt or to send you a paper copy by mail

If you live in Toronto, you can also contact a partner agency to access your vaccine receipt. For more information, please visit <https://www.toronto.ca/home/covid-19/covid-19-vaccines/covid-19-how-to-get-vaccinated/?accordion=residents-without-ohip-cards> and go 'Residents without OHIP Cards'.

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What if I am undocumented or do not have any of the types of proof of identity needed?

It is up to the place or business you are visiting to decide what they will accept as proof of identity. Please call them before you go to see what kind of proof they will accept. You may be able to show other types of proof of identity, such as a signed letter from a community organization or a library card if you do not have any of the types listed.

What if the name or birthdate on my vaccine receipt does not match my real name on my proof of identity?

You can contact your local public health unit to get the name on your vaccine receipt changed to match your proof of identity at

<https://www.phdapps.health.gov.on.ca/PHULocator/Default.asp>.

Do I need to have a digital vaccine receipt?

No. Printed vaccine receipts on paper will be accepted.

What if I do not have an address for my vaccine receipt to be mailed to?

If you do not have an address, you can call the Provincial Vaccine Contact Centre at [1-833-943-3900](tel:1-833-943-3900) to get your vaccine receipt delivered to a trusted friend, family member, or a community organization you know.

How can I get my vaccine receipt if I do not have a computer or a printer?

If you do not have a computer or a printer, you can call the Provincial Vaccine Contact Centre at [1-833-943-3900](tel:1-833-943-3900) to get a copy of your receipt in the mail. You can ask a trusted friend, family member, or community organization to print your receipt for you.

You can visit a Toronto Public Library to get your vaccine receipt printed for free. For more information, visit https://torontopubliclibrary.typepad.com/news_releases/2021/09/print-your-proof-of-vaccination-for-free-at-any-tpl-branch-.html.

Toronto Drop-in Network's member drop-ins can print out your vaccine receipt for you. To find a drop-in, visit https://tdin.ca/search_dropins3.php.

How long does it take for my paper receipt to be mailed to me?

It will take around 2 to 3 days for your paper receipt to be mailed.